

Get ready for eCares Release 2!

Silver/Gold Registration

Overview: Silver/Gold Registration

Release 2 – Silver/Gold Registration Applications is the next phase of eCares, enabling ECD applicants to complete declarations and submit documents for Silver/Gold registration approval, with support from the Call Centre where needed. Registration Readiness Assessment outcomes are captured to inform support and site visits. Site assessments can now be conducted using the eCares JourneyApp, against a streamlined norms and standards framework. Assessment outcomes, social work reports, and certificates are automatically generated along the workflow, with role-based access and EMIS integration for final certification.



Release 2 supports the end-to-end Silver/Gold (S/G) registration process, after ELPs successfully registered the Bronze on eCares



eCares web

SUBMIT & TRACK

eCares guides Bronze-approved ECD applications through S/G registration:

- Complete declarations
- Upload documents (incl. EHP reports or certificates)
- Confirm readiness

It provides a single place to apply, correct information and track application status.



eCares web

REVIEW & VALIDATE

The system supports administrators to:

- Review submitted documents and/or upload outstanding documents (incl. EHP reports/certificates)
- Request corrections
- Add internal notes

It simplifies review and correction of information, with the automated compliance checks.



eCares mobile app

SITE ASSESSMENT

eCares JourneyApp (mobile app) enables site assessments to be completed digitally during site visits:

- Supports offline capturing
- GPS location capture
- Key detail updates

It improves speed and accuracy, reduces paperwork, and ensures consistent data collection.



eCares web

APPROVE & CERTIFY

The system streamlines application review and approval:

- Automated site visit outcomes & social worker reports
- Autogenerated conditions with comments or Refusal Notice
- EMIS numbers assigned for S/G certificate generation

It allows for live tracking of S/G ELPs, with registration outcomes automatically recorded and reflected in the ELP profiles.

How does Release 2 – S/G Registration support later eCares releases?

1

Timely Indicator Reporting and Master Lists

- Real-time data on Silver/Gold approvals and registration
- Performance indicators are up to date and registered ELPs are included in the master lists.
- DBE has an improved understanding of barriers to ELP registration

2

Funding Eligibility and Applications

- Simplifies applications to increase Silver/Gold ELPs eligible for funding
- Important S/G registration details – location, health & safety, capacity, staff, children, and enrolment – captured to support funding applications.

3

Data for Decision-Making

- The readiness and site assessments data enable the identification of types of support that ELP need.
- More accurate data enables population-based planning
- S/G registration lays the groundwork for future modules, such as the Infrastructure Support Tracking and Quality Assurance and Support.

Release 2 in a nutshell

Silver/Gold registration on eCares enables complete ELP registrations through guided S/G submissions, offline site assessments, and automated workflows with built-in registration framework and validations. R2 standardises and automates processes across provinces to ensure accuracy and efficiency, whilst supporting increasing the number of registered ELPs, quality improvement, and funding to achieve the DBE's ECD sector objectives.