

Setting up eCares JOURNEYAPPS!



JourneyApps
Container

Welcome to JourneyApps Container Installation Guide

The JourneyApps Container is a mobile app that enables you to run the eCares Site Visit application that has been developed. Installing the JourneyApps Container is your first step. This guide walks you through the simple process of downloading and setting up the app on your mobile device, so you can quickly connect to your specific app instance using a secure QR code or login link.

For Android Devices

Android



For iOS Devices

iOS



For Huawei Devices

Huawei



Installation instructions

1. Scan the QR Code – choose “**Get it on Google Play**” (Android), or “**Download on the App Store**” (iOS), or “**Install**” (Huawei).
2. Tap **Install** and wait for the app to download.
3. Request that the System Manager sets you up and wait for the link that will come via SMS.
4. Click on the link to open the correct JourneyApp container

Alternatively:

1. Open the **Google Play Store** (Android), or **App Store** (iOS), or **Huawei App Gallery**.
2. Search for **JourneyApps Container**.
3. Tap Install and wait for the app to download.
4. For Android only: Once installed, open this link:
<https://play.google.com/store/apps/details?id=com.google.android.webview&hl>
5. If an “**Update**” is required, please complete the update only. If only an “**Uninstall**” option appears, proceed with uninstalling only.
6. Open the JourneyApps Container, and you will be prompted to insert a link.
7. Once ready, please let the facilitator know, and you will receive the **installation link** for the eCares JourneyApps and further setup instructions.
8. Standard password for all users is: **Password1234**